



2024 SEASON TICKET GUIDE

Thank you for becoming a season ticket holder! We are excited to share our ninth season with you and we hope you will use this guide to help navigate the process and answer any questions you may have.

BOOKING YOUR SEASON TICKETS

Our season ticket process is a unique two-step process to allow you to choose any performance date for each of our productions included in the season ticket. That's right – you aren't tied to any specific seat or performance date/week with our packages!

ONLINE:

Once you complete your purchase of season tickets at svsummertheatre.com, you will be emailed a link to book your specific performance dates and seats. This email will include a **unique pass code** to be used when redeeming your season tickets.

- The link in the email will lead you to a page with a box which reads "Have a code?". Enter your unique pass code in this box to access our performances.
- *Please note: if you haven't entered your **unique pass code**, there will be a payment amount remaining on your screen. On the payment screen, you may enter your **unique pass code** and the amount should come down to zero. If not, please contact our office for assistance: 509.368.7897.*

PHONE:

Our ticket office is happy to help you navigate purchasing your season tickets! Give us a call at 509.368.7897.

If you have purchased your season ticket online but wish to speak to someone to assign your performance dates and seats, please feel free to call us at 509.368.7897 or email our Box Office Manager, Barb, at barb@icsvpac.com.

FREQUENTLY ASKED QUESTIONS

Q: Do I still get first access to season tickets in the new performing arts center?

A: Yes! Season ticket holders from both the 2023 and 2024 seasons will have first access to season tickets in our new performing arts center.

Q: I already paid for my season tickets. Why do I have to book my seats?

A: Our process allows you to choose any performance date for each of our productions, instead of designating a specific seat or performance date/week. Although our season ticket holders have the benefit of exchanging into different performances for free, we like to allow the utmost flexibility right off the bat. You get to choose each of your seats on the performance of your choice. Want the best possible seats? Buy early and book before others get a chance!

Q: Why are there only two Main Stage shows this year?

A: We are thankful for our community partnership with University High School and Central Valley School District and we gladly share the space at UHS with others throughout the summer. Scheduling conflicts this summer precluded our plans for a three Main Stage show season. However, we are thrilled to be presenting two incredible Main Stage musicals, each running for three weeks, as well as our fourth annual showcase of up-and-coming talent, Rising Stars. This schedule will also allow us to prepare to move into our new building shortly after summer is over!