



2025 SEASON TICKET GUIDE

Thank you for becoming a season ticket holder! We are excited to share our 2025 10th Anniversary season with you. We hope you will use this guide to help navigate the process and answer any questions you may have. We are excited to introduce a NEW stream-lined ticketing experience. Find out more about our new system and your benefits as a season ticket holder:

YOUR BENEFITS

- NO ticketing fees! Pay a one-time season ticket order fee to cover all of ticketing fees for the rest of the season, including additional tickets & add-ons.
- Save 10% on tickets when you buy a season ticket!
- Can't make it to your original selected performance? Just exchange your ticket into another performance of the same engagement for FREE!
- First access to seats. Once you select your performance dates, you can select your seats – all of this before single tickets go on sale!

HOW TO LOG IN TO YOUR ACCOUNT

Our new system features a "Patron Login" option. All accounts will not have a password set up yet and you will have to set up your own password by following the instructions below:

Logging on for the first time:

- Click the "Login" button at the top of the page at svsummertheatre.com.
- Select "Forgot Password" on the log-in page.
- Input the email address you have previously used to purchase tickets and password reset email will be sent to you.

SELECTING PERFORMANCE DATES & SEATS

Once you have added season tickets to your shopping cart, you'll see a notification banner at the top of the Checkout page which reads ***"It looks like you have packages in your cart. To add events before you complete click here."***

- Click the link to select your preferred performance dates and seats. You will be redirected to this page again after you select your seats. Repeat this process until you have selected all of your seats.
- **Please note:** when selecting your seats, you will see many ticket type options. Please select the corresponding tickets to your package type: Adult (\$0), Senior/Military (\$0), Student (\$0). If you select the ticket type labeled "Additional Ticket," it will not allocate the ticket to your package and instead, you'll be charged for an additional ticket.
- Just want to buy your season ticket and select your dates and seats later? Continue the checkout process and you will be sent a confirmation email with instructions on how to select your dates/seats at a later time.

NEED ADDITIONAL HELP?

Our ticket office is happy to help you navigate the season ticket process. Give us a call at 509.368.7897.

If you have purchased your season ticket online but wish to speak to someone to assign your performance dates and seats, please feel free to call or text us at 509.368.7897 or email our Box Office Manager Barb Schaefer at barb@icsvpac.com.

Our live Box Office hours are Monday-Friday from 1-4 PM.